

Preparing for Your Appointment at the Carl & Dorothy Bennett Cancer Center

COVID-19 SAFETY

All patients and visitors are required to wear a mask (covering the mouth and nose) at all times when onsite in the cancer center. In addition, all visitors will be screened for symptoms and have their temperature checked upon arrival.

PARKING FOR BENNETT CANCER CENTER PATIENTS:

Free parking is available in parking lot F for Bennett Cancer Center patients (near the Emergency Department entrance). Valet parking is also available at the valet station in front of the Emergency Department at no cost to you.

If you need any assistance from the parking lot to our entrance, wheelchairs are available at both the BCC entrance and the Emergency Department entrance. If you have any difficulty please call our office for assistance.

MEDICAL RECORDS:

After your appointment, if you would like a copy of your medical records, please contact Medical Records at **203.276.7034, Monday through Friday from 7 a.m. to 3 p.m.** Medical Records can also give you access to the patient portal which provides a secure, web-based tool for accessing your health information and medical records electronically.

IF CURRENTLY ENROLLED IN MEDICARE:

We accept **Medicare**, but please note that if you do not have a secondary insurance, you will be responsible for the **remaining 20% cost** of any office visit or treatment that may follow.

If you do have a secondary insurance and they do not cover your yearly deductible from Medicare, you will be responsible for that cost as well.

IF CURRENTLY ENROLLED IN MANAGED CARE PLANS:

Please contact your health plan to ensure that a referral is not need at time of visit. If a referral is needed and one is not obtained, please be aware that you will be responsible for the full cost of visit.

WHEN YOU ARRIVE:

Plan to arrive at least 15 minutes before your appointment to allow time to park and complete the patient intake form. Please bring a list of your current medications/supplements, photo ID and all insurance cards.

Our offices are located on the ground floor of the Bennett Cancer Center, directly to the left of the front desk of the BCC entrance. Once you arrive, our coordinators will check you in and provide you with an identification bracelet. At this time, you will be asked for your photo ID, insurance cards and your photo will be taken for our records.

Please be prepared to pay any applicable insurance copayments at the time of check-in. Our office takes cash, personal checks and Visa/Mastercard/Discover.

Your first visit to the radiation therapy department will consist of a consultation with one of our physicians, all of whom are board certified radiation oncologists. The consultation visit is typically booked as a one-hour visit to allow time for the physician to review all your clinical information and to make recommendations for follow-up and treatment if indicated and to answer all of your questions.

OFFICE HOURS:

Our office is open **Monday through Friday from 8 a.m. to 5 p.m.** Our answering service picks up all calls when we are closed and contacts the on-call physician for emergent issues.

We are here to address any questions or concerns that you may have prior to your visit. Please feel free to contact our office at **203.276.7886** if you have any questions or concerns.

Thank you for entrusting Stamford Health with your care.