Dear Bennett Cancer Center Patient:

Your health and safety, and the health and safety of our caregivers and staff, is our absolute priority during this COVID-19 crisis. We remain open and available to care for you, both in-person and virtually. To minimize potential exposures to COVID-19, we have put a number of changes into place at the Bennett Cancer Center.

Please note that starting Tuesday, April 7 all patients with appointments at the Bennett Cancer Center will be asked to park in Parking Lot C1 (on the West Broad Street side of the campus) and enter through entrance C (this is the entrance closest to the Cafeteria). Please use the green parking card that you currently have to enter and exit lot C1. Staff will be located in the lobby to screen you, to check you in and direct you to the Cancer Center.

While we are making every effort to help you to maintain social distancing during your visit to the Bennett Cancer Center, we are now also asking all of our patients to wear a face covering such as a mask, bandana, or scarf to their appointment.

In an effort to help keep our patients and everyone here at the Bennett Cancer Center as safe and healthy as possible, we are transitioning almost all visits to “Telehealth.” A Telehealth visit means that you will be connected to your Doctor or Nurse Practitioner for a video call instead of coming to the office. In order to have a Telehealth visit, access to the internet through a device with a camera and a microphone, such as a computer, laptop, tablet, iPad, or phone, is needed. If for technical reasons this is impossible for you, your provider will work with you to plan an alternative way of communicating during your appointment.

Some patients continue to require in-person visits here at the Bennett Cancer Center. If your provider has determined that your upcoming visit can be conducted through Telehealth, you will receive a phone call from a staff member to provide you with specific instructions.

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You will be given an email or text message link to your Telehealth visit.

On the date and time of your appointment, you will use the link to enter the “virtual waiting room” of the provider you are scheduled to see.

In the event you misplace your appointment link, you can also access your provider’s waiting room by entering https://hoabcc.doxy.me into your device’s Chrome, Safari, or Firefox browser.

Then, select your provider’s name from the dropdown menu.

A flyer with these instructions is also attached.

What to know before you come for your visit:

- There is currently a **no visitor policy** in place at Stamford Hospital, including the Bennett Cancer Center. This policy was put in place to protect our patients and staff. We know this can be difficult, but we ask you to please adhere to this policy.
- All patients and staff are being screened upon entering the building.
- We have rearranged the waiting rooms and changed the workflow to keep as few people in one place at any given time. Your appointment time may need to be changed to help us accommodate social distancing.

From all of us at the Bennett Cancer Center, we are ever grateful for the trust you place in us. We look forward to staying connected with you and continuing to provide you the best care possible during these unprecedented times.